April 9, 2020

Dear Valued YMCA Member,

First and foremost we hope and pray you, your family and your loved ones are doing well during this COVID-19 crisis. As fluid as this situation is, every day we learn new things about the condition of our nation as well as our local communities. At the same time, each day it feels like we are just a little closer to getting back to normal, whatever the new normal will be.

It has been 3 weeks since we were forced to shut our doors to our members. During this time, we have asked our members to “stay with us”. Many of you have done that and we appreciate your support. Other members have asked about our plans for membership credits once we re-open. And understandably so, some folks are experiencing financial hardships so they have asked for us to cancel their memberships, or place a temporary hold.

Once again, we are asking you to continue supporting your YMCA. By means of this communication I want to inform you we plan to draft accounts scheduled for April 15th. Our current plan is to open our doors as soon as we are allowed, currently scheduled for May 1st. Once we re-open we will do the right thing for our members. Some members have chosen to continue paying their membership fees as a donation to support the Y. For members requesting a credit, we will credit future months equivalent to the time we were closed. One way or another, we appreciate you being a part of the YMCA and staying with us. We are in this crisis together, and together we will come out of it.

In the meantime, I want to share with you how the YMCA is more than just a gym. When you belong to the Y, you support your community. For over 100 years the YMCA in central New Mexico has met community needs and today is no exception. Your YMCA of Central New Mexico continues to offer critical support services to first responders and individuals providing essential services. Currently, we continue to operate two early childhood centers and two school age child care facilities. These services are needed and we are glad the YMCA is able to assist.

Finally, a reminder that even though our doors are closed to the public, you can take advantage of your virtual YMCA. Virtual YMCA workouts are a great way to stay in shape as well as support your community by practicing social distancing. In order to take advantage of this service, please visit our website at www.ymcacnm.org.
We look forward to seeing you at the YMCA soon. Together, we will get through this pandemic stronger than ever. Thank you for being a Y member and for staying with us.

In health,

Roberto E. Aguirre
President/CEO
YMCA of Central New Mexico